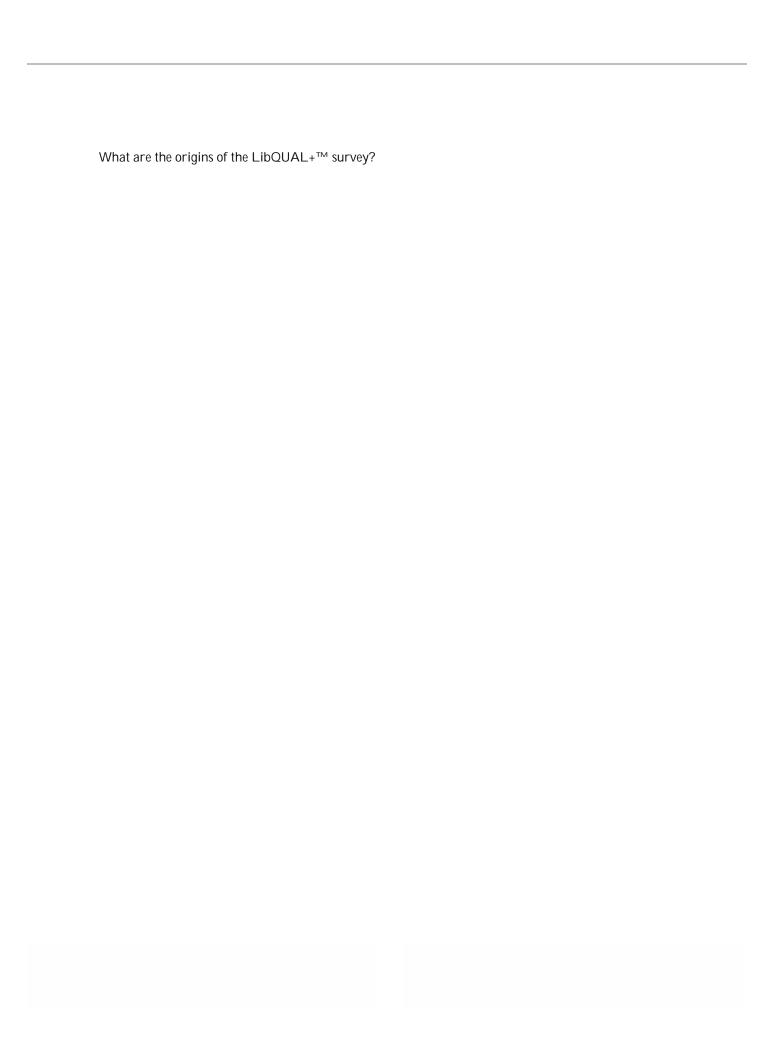
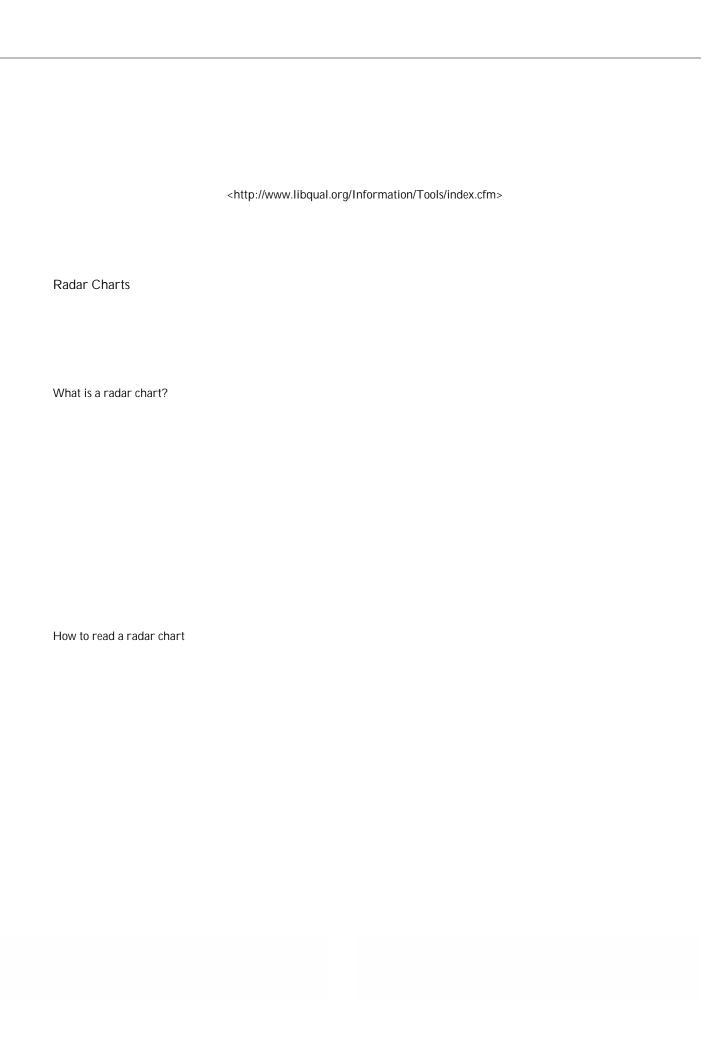


What is LibQUAL+™?







1. Complete Data.

Common Misconception Regarding Norms.	
LibQUAL+™ Norms Tables.	
http://www.coe.tamu.edu/~bthompson/libq2004.htm Response Rates	
whatever time receives the most votes	we will close at

Minimum Response Rates.	
Representativeness Versus Response	Rate.
	Alpha University
	Omega University

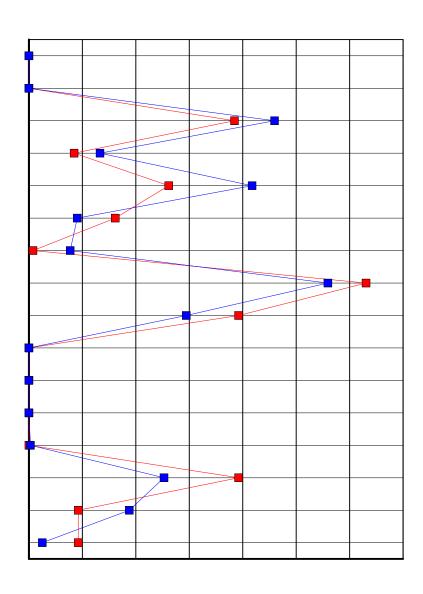


http://www.libqual.org/"> http://www.statsqual.org/"> http://www.arl.org/stats/> References

		_
		

User Group		Respondent n	Respondent %
Undergraduate			
	Sub Total:		
Graduate			
	Sub Total:		
Faculty			
	Sub Total:		
Library Staff			
	Sub Total:		
Staff			
	Sub Total:		
Total:		326	100.00%

User Sub-Group	Population N	Population %	Respondents n	Respondents %	%N - %n





Discipline	Population N	Population %	Respondents n	Respondents %	%N - %n
Discipline		70		70	7014 7011
Total:	5,113	100.00%	325	100.00%	0.00%

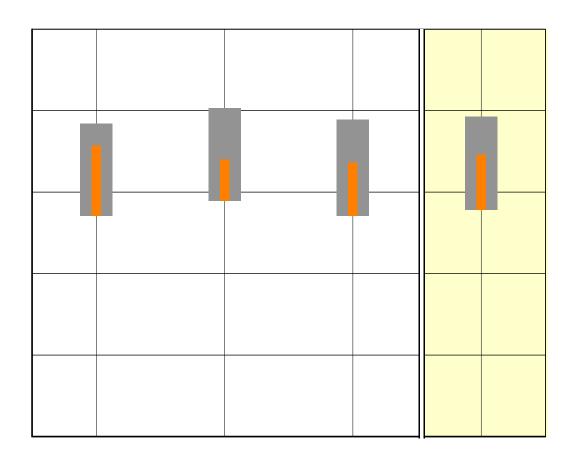
Discipling	Population	Population	Respondents	Respondents	0/N 0/m
Discipline	N	%	n	%	%N - %n
Total:	5,113	100.00%	325	100.00%	0.00%

	Respondents	Respondents %
Age	n	%
Total:	326	100.00%

Sex	Population N	Population %	Respondents n	Respondents %
Total:	5,105	100.00%	326	100.00%

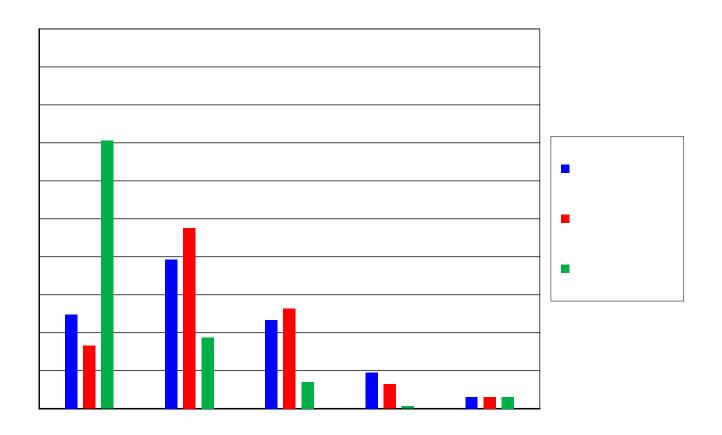


10		Minimum	Desired	Perceived	Adequacy	Superiority	
ID Affect	Question Text of Service	SD	SD	SD	SD	SD	n
7 111001	or our vice						

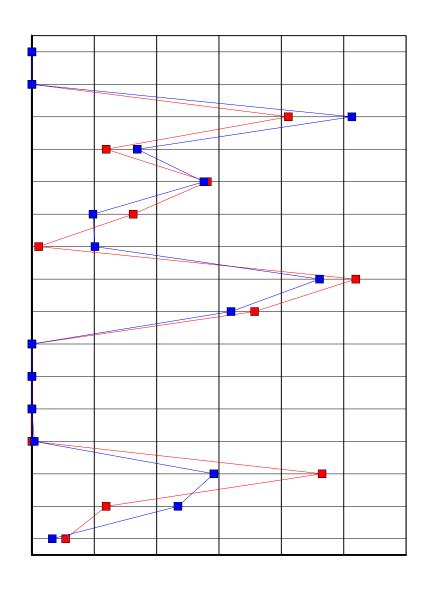




Satisfaction Question	Mean	SD	n
Information Literacy Outcomes Questions	Mean	SD	n
· · · · · · · · · · · · · · · · · · ·			





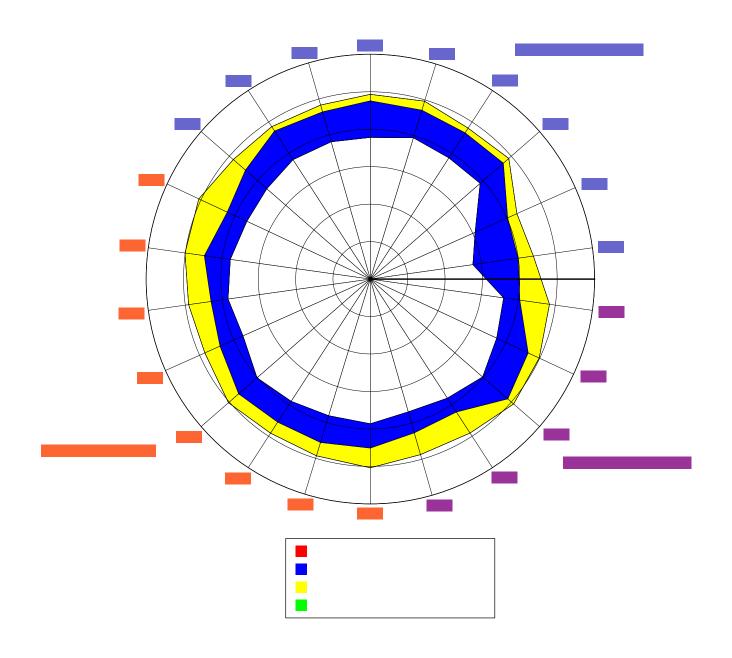


Discipline	Population N	Population %	Respondents n	Respondents %	%N - %n
Бізсірініс	14	70		70	7014 7011
Total:	3,907	100.00%	231	100.00%	0.00%

	Danielaktan	Danielation	Decreased	Description	
Discipline	Population N	Population %	Respondents n	Respondents %	%N - %n
Total:	3,907	100.00%	231	100.00%	0.00%
Total:	3,907	100.00%	231	100.00%	0.00

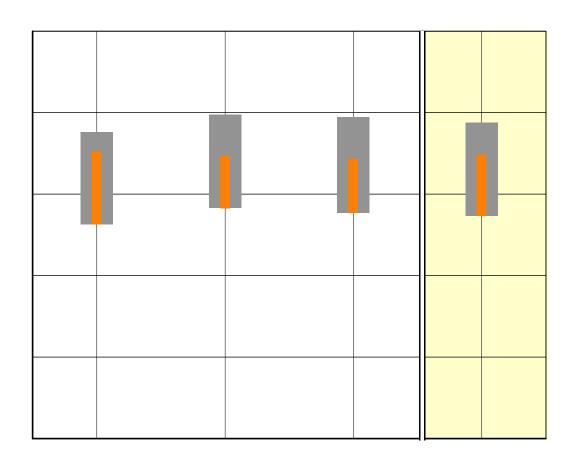
	Respondents	Respondents %
Age	n	%
Total:	231	100.00%

Sex	Population N	Population %	Respondents n	Respondents %
Total:	4,084	100.00%	231	100.00%



Information Control Information Control			Minimum	Desired	Perceived	Adequacy	Superiority	
	ID	Question Text				Mean	Mean	n
Information Control	Affect	of Service						
Information Centrol The state of the state								
Information Centrol Informati								
Information Control Informati								
Information Control Informati								
Information Control Informati								
Information Control Informati								
Information Control Informati								
Information Control Informati								
	Inform	nation Control						

ID	Question Text	Minimum	Desired	Perceived	Adequacy	Superiority	
ID Affoct	of Service	SD	SD	SD	SD	SD	n
Affect	Of Set vice						
Inform	nation Control						
Libra	ry as Place						
Ove	rall:						

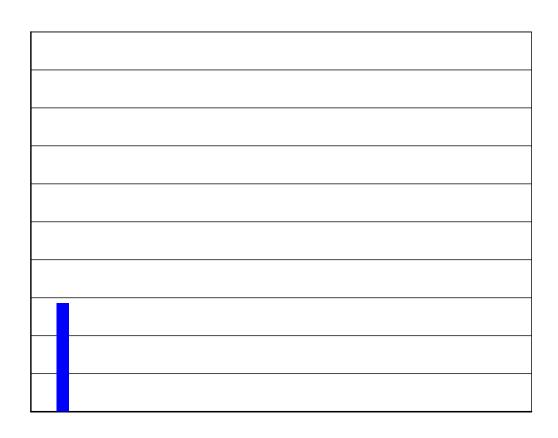




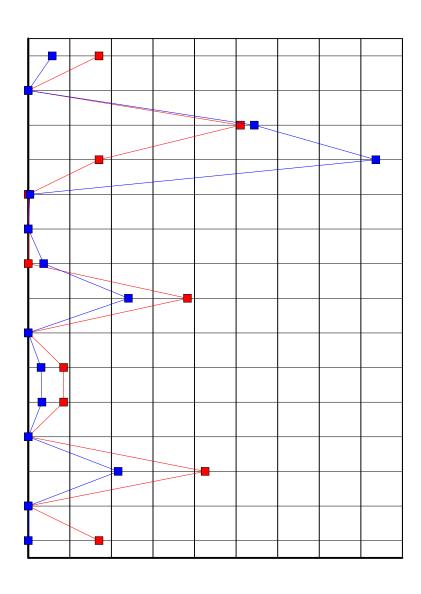
Dimension	Minimum Mean	Desired Mean	Perceived Mean	Adequacy Mean	Superiority Mean	n
Overall:						
Dimension	Minimum SD	Desired SD	Perceived SD	Adequacy SD	Superiority SD	n
Overall:						

Question Text	Minimum Mean	Desired Mean	Perceived Mean	Adequacy Mean	Superiority Mean	n
Question Text	Minimum SD	Desired SD	Perceived SD	Adequacy SD	Superiority SD	n
Question Text				Adequacy SD	Superiority SD	n
Question Text				Adequacy SD	Superiority SD	n
Question Text				Adequacy SD	Superiority SD	n
Question Text				Adequacy SD	Superiority SD	n
Question Text				Adequacy SD	Superiority SD	n
Question Text				Adequacy SD	Superiority SD	n
Question Text				Adequacy SD	Superiority SD	n
Question Text				Adequacy SD	Superiority SD	n

Satisfaction Question SD Mean n



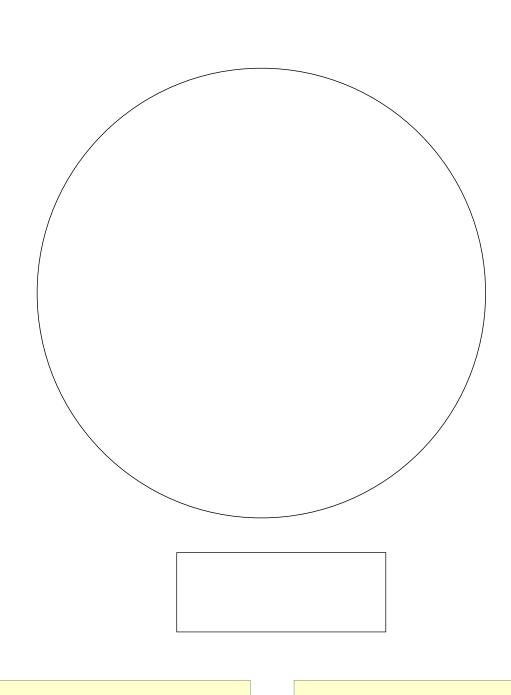
Discipline	Population N	Population %	Respondents n	Respondents %	%N - %n
ызстринс	14	70		70	7014 - 7011
Total:	971	100.00%	47	100.00%	0.00%





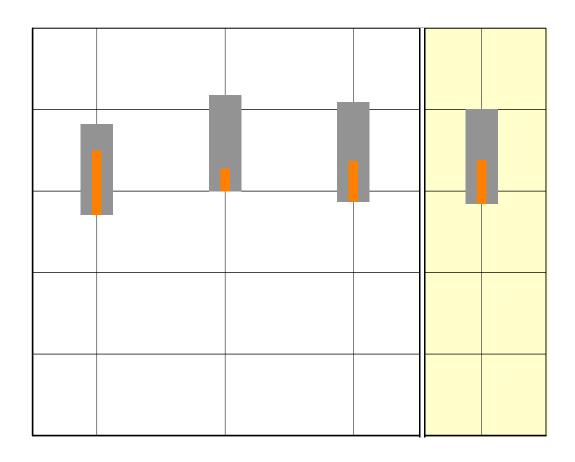
Dissipling	Population	Population	Respondents	Respondents	0/N 0/10
Discipline	N	%	n	%	%N - %n
Total:	971	100.00%	47	100.00%	0.00%

Respondents n	Respondents %



ID	Question Text	Minimum Mean	Desired Mean	Perceived Mean	Adequacy Mean	Superiority Mean	n
	of Service						
Inform	nation Control						
Librar	ry as Place						

		N 41 1	.				
ID	Question Text	Minimum SD	Desired SD	Perceived SD	Adequacy SD	Superiority SD	n
Affect	of Service						
Inform	nation Control						
Libra	ry as Place						
Ove	rall:						





Dimension	Minimum Mean	Desired Mean	Perceived Mean	Adequacy Mean	Superiority Mean	n
Overall:						
Dimension	Minimum SD	Desired SD	Perceived SD	Adequacy SD	Superiority SD	n
Difficialdif	30	30	30	30	30	""
Overall:						

Question Text	Minimum Mean	Desired Mean	Perceived Mean	Adequacy Mean	Superiority Mean	n
	Minimum	Desired	Perceived	Adequacy	Superiority	
Question Text	Minimum SD	Desired SD	Perceived SD	Adequacy SD	Superiority SD	n
Question Text				Adequacy SD	Superiority SD	n
Question Text				Adequacy SD	Superiority SD	n
Question Text				Adequacy SD	Superiority SD	n
Question Text				Adequacy SD	Superiority SD	n
Question Text				Adequacy SD	Superiority SD	n
Question Text				Adequacy SD	Superiority SD	n
Question Text				Adequacy SD	Superiority SD	n

Satisfaction Question	Mean	SD	n
Information Literacy Outcomes Questions	Mean	SD	n
Information Literacy Outcomes Questions	Mean	SD	n
Information Literacy Outcomes Questions	Mean	SD	n
Information Literacy Outcomes Questions	Mean	SD	n
Information Literacy Outcomes Questions	Mean	SD	n
Information Literacy Outcomes Questions	Mean	SD	n
Information Literacy Outcomes Questions			
			n



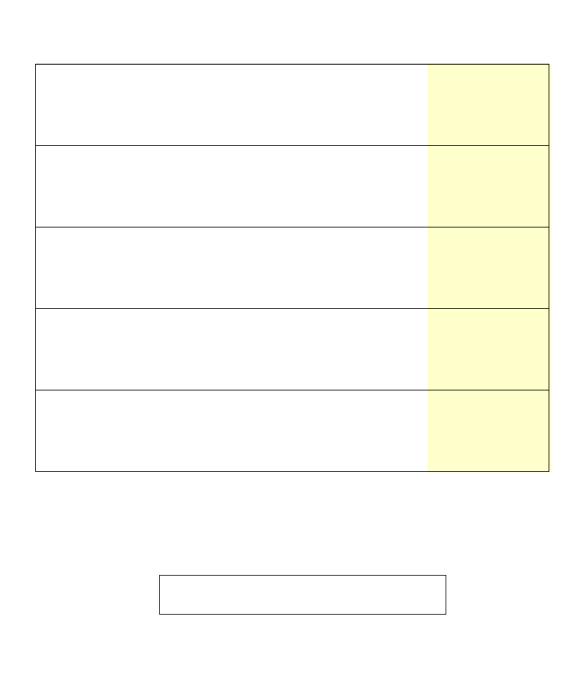
	Population	Population	Respondents	Respondents	
Discipline	N	%	n	%	%N - %n
Total:	235	100.00%	47	100.00%	0.00%

	Respondents	Respondents %
Age	n	%
Total:	48	100.00%

Sex	Population N	Population %	Respondents n	Respondents %
Total:	259	100.00%	48	100.00%

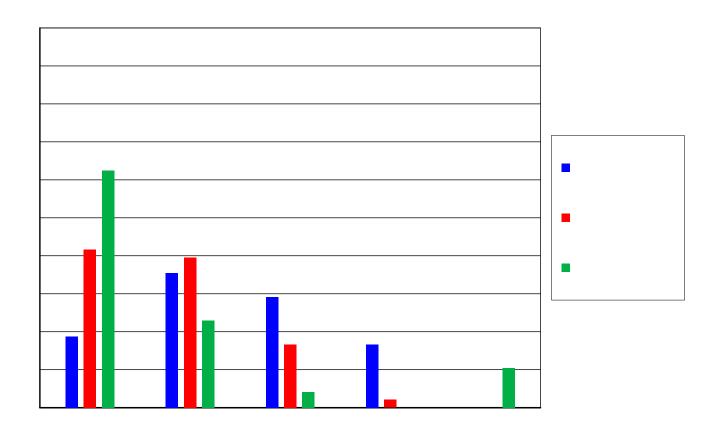
ID	Question Text	Minimur Mea	Perceived Mean	Adequacy Mean	Superiority Mean	n
	of Service					
Inform	nation Control					
Librar	ry as Place					
Over	rall:					

ID	Question Text	Minimum	Desired	Perceived	Adequacy	Superiority	
ID Affoct	of Service	SD	SD	SD	SD	SD	n
Affect	Of Set vice						
Inform	nation Control						
Libra	ry as Place						
Ove	rall:						



Dimension	Minimum Mean	Desired Mean	Perceived Mean	Adequacy Mean	Superiority Mean	n
Overall:						
Dimension	Minimum SD	Desired SD	Perceived SD	Adequacy SD	Superiority SD	n
Overall:						

Satisfaction Question	Mean	SD	n
Cational Cations			• •
Information Literacy Outcomes Questions	Mean	SD	n
Information Literacy Outcomes Questions	Mean	SD	n
Information Literacy Outcomes Questions	Mean	SD	n
Information Literacy Outcomes Questions	Mean	SD	n
Information Literacy Outcomes Questions	Mean	SD	n
Information Literacy Outcomes Questions	Mean	SD	n
Information Literacy Outcomes Questions	Mean	SD	n
Information Literacy Outcomes Questions	Mean	SD	n
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Information Literacy Outcomes Questions	Mean	SD	n



Daily Weekly **Monthly** Quarterly

LibQUAL+™ 2004 - 2006 Dimensions		

